

Monthly fee	Per purchase	ATM withdrawal <small>in-network or out-of-network</small>	Cash reload
<b>\$0</b>	<b>\$0</b>	<b>\$1.95</b> <small>fee applies to each withdrawal after you reach \$250 in a calendar month and</small>	<b>N/A</b>
		<b>1.95%</b> <small>fee is charged on any amount you withdraw beyond \$250 in a calendar month.</small>	

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ATM balance inquiry (in-network or out-of-network)	\$0
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Customer service (automated or live agent)	\$0
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Inactivity (after 12 months with no transactions)	\$0
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## We charge other types of fees. Here are some of them:

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Electronic withdrawal	\$1.13
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Add to balance via ACH direct debit	0.17%
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Wise customer funds are not directly FDIC insured; however, in some instances eligible currencies receive passthrough FDIC insurance. Funds that are not subject to FDIC passthrough insurance may be lost in the event that Wise fails. Wise takes protecting customer funds seriously. For more information on how we protect customer funds - click here: <https://wise.com/help/articles/5InCtQjM9MkTsRbEKSm300/how-us-entities-wise-us-inc-protects-customer-funds>.

No overdraft/credit feature.

Contact Wise US by calling 1-888-908-3833, by mail at 30 W 26th St, New York, NY 10010 or visit [www.wise.com/help](http://www.wise.com/help).

For general information about prepaid accounts, visit [cfpb.gov/prepaid](http://cfpb.gov/prepaid). If you have a complaint about a prepaid account, call the Consumer Financial Protection Bureau at 1-855-411-2372 or visit [cfpb.gov/complaint](http://cfpb.gov/complaint). Find details and conditions for all fees and services at <https://wise.com/us/pricing> or call 1 (888) 908-3833.